



**Don't wait until you're sick - ACTIVATE your telemedicine account.**

## What is telemedicine?

24/7/365 on-demand access to U.S. board certified doctors and pediatricians—anytime, anywhere.

## Doctors can:

- ▶ Diagnose your symptoms
- ▶ Prescribe medication\* (when appropriate)
- ▶ Send the prescription to your nearest pharmacy

## Common conditions treated?

### General Health

Allergies  
Asthma  
Bronchitis  
Joint Aches  
Respiratory Infections  
Sinus Infections  
...and more!

### Pediatric Care\*\*

Cold & Flu  
Constipation  
Ear Aches  
Nausea  
Pink Eye  
...and more!



**ExcellusBCBS.com/Telemedicine**  
**1-866-692-5045**

Excellus  

Powered by  
**MDLIVE®**

\*MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services. For complete terms of use visit [mdlive.com/pages/terms.html](https://mdlive.com/pages/terms.html)

\*\*Parents must be present on each call for children under age 18.

Disclaimers: MDLIVE does not replace the primary care physician. MDLIVE is not an insurance product nor a prescription fulfillment warehouse. MDLIVE operates subject to state regulation and may not be available in certain states. MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services. MDLIVE phone consultations are available 24/7/365, while video consultations are available during the hours of 7 am to 9 pm ET 7 days a week or by scheduled availability. MDLIVE and the MDLIVE logo are registered trademarks of MDLIVE, Inc. and may not be used without written permission. For complete terms of use visit [www.mdlive.com/pages/terms.html](https://www.mdlive.com/pages/terms.html) 010113. MDLIVE is an independent company, offering telehealth services in the Excellus BlueCross BlueShield service area. Excellus BlueCross BlueShield is a nonprofit independent licensee of the Blue Cross Blue Shield Association.

B-5723 / 10962-16S